



Mike Ferrell Toyota
PO Box 4255
Rt. 119 & Corridor G
Chapmanville, WV 25508
(304) 855-8200
(304) 855-8216 fax
Email: mikeferrelltoyota@hotmail.com

To Whom it may concern,

On October 18th our company Mike Ferrell Toyota, was affected by a hail storm that damaged 275 vehicles in our inventory. We have had hail in the past but nothing like what we experienced that day.

From shortly after the storm had past, the phone started ringing with Paintless Dent companies asking for my business. I didn't realize how competitive the hail business was. I had every type of company walking into my office.

Tracy Thrall from International Fleet Solutions, inc. arrived and spoke with me regarding my situation. I like his professionalism and attitude. After checking International Fleet Solutions references we decided to use their company. The references had very positive things to say about them.

I also realized a value in my decision when it came down to working with the insurance company, without International Fleet Solutions helping with the adjusting process, I do not believe we would have received the proper adjustment to our claim.

International Fleet Solutions has met and exceeded our expectations on workmanship and job completion. All of the technicians and management staff including Derek Bell, their quality control and logistics manager, were outstanding and professional.

If we were to ever experience another hail loss, we would definitely be contacting International Fleet Solutions, for the job. I would give the a 10 out of 10 score for the way they handled this process from start to finish.

Please don't hesitate to contact me regarding any questions you may have. If you need someone to handle your hail loss, I would highly recommend them.

Sincerely,

Michael R Ferrell
President