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Mike's Auto Body

"Commitment to Excellence"

November 12, 2013

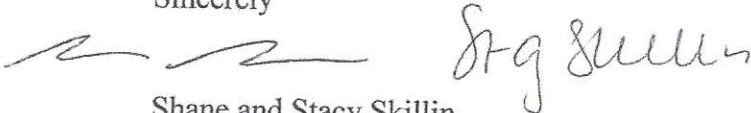
International Fleet Solutions,

We wanted to say thank you for your professional assistance and knowledge during our recent hail storm here in Sandwich, Illinois. Since there has not been hail in the area for over 30 years it was a bit unsettling to most during the first couple of weeks after. The storm happened on the weekend and come first thing Monday morning the phones were ringing on stop with PDR companies. We were very lucky to already have an established relationship with Dan Johnson from past work knowing that he does amazing work and Tracy Thrall has the experience in the industry it was an easy decision to use IFS.

We would recommend your services to anyone that is in the situation and has ever questions a business's reputation and work ethics. Dan Johnson was able to be at the shop to do the estimates on the vehicles and speak with the adjuster when they were at the shop too which a great relief when you still have estimates coming into the shop for body repairs from accidents which is your normal business. Dan is fantastic at his job making the customer feel comfortable about the repair process by explaining the repairs to each of them when asked. It was great to have the PDR staff here that was here they were truly AWESOME. Dan, Mikey, Paul and Dave were very professional while in our shop during the repairs as well as did fantastic work. Each person that was in our shop representing IFS was professional, respectful, and knowledgeable and fit well into an unfamiliar shop.

Thanks to the owners and staff at IFS for assisting us in getting through the hail damage!

Sincerely



Shane and Stacy Skillin