

MT. LLEMENS AUTO LENTER, INC.

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Mr. Tracy Thrall President International Fleet Solutions, Inc. 558 Beachview Drive Somonauk, IL 60552

April 22, 2010

Dear Tracy,

In our 27 years as a Dodge and Kia dealership, we have never experienced significant hail damage until earlier this month. I must admit when I was first approached by your unfamiliar "out of state" hail repair company earlier this month, I was skeptical. My immediate reaction was, "who are these storm chasers, and how do they know we were hit with hail just yesterday?"

More importantly, I was concerned about how this 'Act of God' would affect our bottom-line, effectively rendering our inventory sales-proof. As it turns out, it rapidly went from a curse to a blessing—today we're 100% back in business thanks to you and your expert, courteous field staff and supervisors.

You impressed me with your professionalism & expertise in this area, from the onset and through completion: Starting with the free half-car repair to demonstrate your amazing results, then by serving as our intermediary between the insurance company to insure fairness in claims process, and lastly by quality-control upon completion. All of this on literally just a handshake—no contracts, no pre-payments, no fine print, no hassles, and clearly, no regrets!

Thank you again, it has been a sincere pleasure dealing with you and every member of your organization. If I may ever reciprocate the courtesy, please do not hesitate to use me as a reference for others in need of hail repair.

Sincerely

Thomas P. Gyarmati

Vice President & General Manager

