

# **Ron Westphal**

## **CHEVROLET**

1425 W. Ogden Ave. • Aurora, IL 60503 • (630) 898-9630 • Fax (630) 898-4875  
www.westphalchevy.com

To prospected dealers,

On June 12<sup>th</sup>, 2013 we had what appeared to be a very insignificant hail storm. We thought that we escaped without damage. Only after we started looking, did we realize that we had more than a few dents in a small number of units.

We were immediately contacted by Tracy Thrall from International Fleet Solutions, Inc. almost while it was still hailing. As soon as we realized we had a much bigger issue on our hands, we contacted Tracy immediately.

Tracy Thrall and Dan Johnson were on site working with our insurance company in no time. They worked tirelessly to make sure that every unit was inspected and correctly written for damage.

Shortly after the adjustment process was completed, they began the repair process. Within a matter of days they had repaired 240 units of our inventory.

If anyone should ever need paintless dent repair for hail damage, I would strongly recommend using International Fleet Solutions, Inc. for the job.

The professionalism and care is above and beyond average.

If you should ever need to contact me for any questions regarding this process, please feel free to call me anytime.

Sincerely,



Don Freidel  
General Sales Manager

Ron Westphal Chevrolet  
1425 W. Ogden Ave.  
Aurora, IL 60503  
630-898-9630 work  
630-445-9465