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This letter is to anyone trying to decide which hail company to use after your dealership has been damaged by a hail storm.

You by now have experienced the onslaught of hail companies and individual dent repair people calling you and walking into your office promising you everything and claiming they are the best in the business.

I am writing this letter to let you know that in my mind there is only 1 choice for a company. That choice is International Fleet Solutions, Inc. or simply IFS.

Our store was damaged on Memorial Day afternoon, all 400+ units were damaged. Tracy Thrall was in my office the very next morning. I could tell from the beginning he was the right choice. He knows the automobile business and has a spectacular resume to prove it.

The biggest and most important service they provided for my store, was working with the insurance company on my behalf. I know without a doubt if they would not have been involved in the adjustment process, we would not have received the proper amount from insurance. I would like to impress upon you that this is a key role that IFS provides. Without their expertise we would not have received the proper amount of money for the damage.

In addition to this great service, they have a streamline system to repair the inventory. They were able to complete all repairs with great professionalism and attention to detail. This event was performed in such a smooth and organized manners it was impressive to watch.

Don't fall victim to all the other companies that say they can do this, I know from talking to other businesses that have been through a hail storm, NOT all hail companies can do what IFS does.

If you should have any questions about Tracy and his company, please feel free to contact me at my number below.

Sincerely,

A handwritten signature in black ink, appearing to read "Bill G. Houlis". The signature is stylized and somewhat cursive.

Bill G. Houlis / General Manager

Ron Westphal Chevrolet

630-417-0727