

ANDERSON Auto Group

10/22/19

To whom it may concern,

On September 24, our dealership group was damaged by a wind and hail storm. All of our Toyota's received hail damage over 200 units were damaged. Our Chrysler, Dodge and Jeep store along with our Nissan store received wind damage on over 400 units. We were referred to International Fleet Solutions, Inc. by another dealer group who is a friend of our owner. We reached out to International Fleet Solutions, Inc. to let them know we had damage and needed assistance.

Tracy Thrall and Bobby Montgomery owners of IFS, arrived the next day after the phone call to asses the damage and explain their process. Within a few minutes we could tell that we made the right call. From the moment they arrived we could tell that they brought a level of professionalism to the table that would soon be shown in their process.

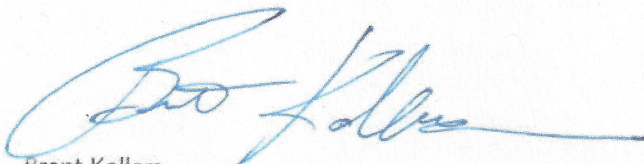
They took everything off of our plate and allowed us to continue selling vehicles with no interruption. It was like they were never there. They told us that the inventory would be repaired in less than 2 weeks. It took them only 10 days to repair all of our Toyota back to pre-damage condition. They took care of sold units and dealer trades in priority fashion. It was an amazing process they brought to the table.

Their management and quality control process are second to none!!! We didn't skip a beat during this process.

On the wind claim side they aided us tremendously!!! Without their expertise in **wind claim damage** we would not have had a claim! They worked tirelessly with our insurance company finding every detail of damage. Their attention to every little detail was well worth the monetary charge they ask for, without them being involved with the insurance company it would not have been worth it. We highly recommend that if anyone has a claim either with hail or wind, allow them to work on your behalf with the insurance company. IFS has proven to be experts in their field!

If anyone has a hail or a wind claim, I can not impress upon anyone enough that you should use IFS to handle every aspect of the claim. Let them do what they do which is make you money!!

Best regards,



Brent Kollars
Managing Director
Anderson Auto Group