



To whom it may concern:

On June 28 2012 Christenson Chevy experienced damage on our inventory from a hail storm.

Tracy Thrall from International Fleet Solutions was here the next day. We were approached by many companies but chose IFS because of Tracy's knowledge and professionalism. We called his references and all the dealers had nothing but great things to say about IFS.

IFS came in and worked with our insurance company to make sure that Christenson Chevrolet's 450 car inventory was written right and we got the proper money for our inventory. When they started to repair our inventory there operations manager Bobby Montgomery and his staff made the process run very smoothly. He did everything to make sure the dealership was not bothered in our daily business. He took it upon himself to get anything done we asked. Their quality control process took the worry out of getting our inventory back into new condition so we could get back to doing what we do, selling inventory. The professionalism and attitude IFS brought to our dealership made what seemed to be a catastrophic event run smoothly and effortlessly. Inventory was repaired in 2 weeks and their speed and quality is unmatched.

I would recommend IFS to any and all companies that experience a hail damage situation. IFS, with their honesty and integrity, will be called back if we ever experience a catastrophe like this again.

Respectfully,

A handwritten signature in black ink that reads "Dale Christenson".

Dale Christenson

Dealer Principal

A handwritten signature in black ink that reads "Dean Christenson".

Dean Christenson

Dealer Principal