











600 W. Northwest Hwy.

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WickstromAutoGroup.com

05/05/2014

Our dealership was hit with hail on April 12, 2014. We had close to a 1,000 vehicles damaged. We are very grateful Tracy Thrall and Derek Bell who had their team ready and waiting to help.

With their professionalism and processes, they made it so our business and staff could carry on as normal as possible under the circumstances. IFS aided and assisted us with our two different insurance companies to make for a smooth transition. Everyone had such positive attitudes and were all very pleasant to work with. Tracy and Derek were onsite every day and were hands on to help us in whatever our team needed. If we had multiple priority vehicles that needed to be done, they were sure to have them completed. They helped wash and move vehicles without hesitation.

Within three weeks' time, they had our entire lot of vehicles completed. The quality of work their team provided was efficient and flawless. They went above and beyond to be sure our vehicles were completed in a timely manner.

From start to finish, they made this situation as painless and possible. Any company that can take a catastrophic situation like this and put our mind at ease deserves the highest of recommendation.

Thank you Tracy, Derek and team IFS!

Sincerely,

Richard Wickstrom

(847) 812-7014

Wickstrom Auto Group

Dealer Partner