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January 9, 2017

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My name is Tony Smith and I am the Parts and Service Director for Findlay Chevrolet in Las Vegas, Nevada. I have lived here for almost 22 years and have been employed in the automotive business for 21 of those years. We have had our share of storms over the years, such as rain, hail, and even an occasional snow fall. On June 30th 2016, we had a hail storm come through our area and it caused damaged to over 600 units in our inventory. To my amazement, I started almost immediately getting calls from several different dent repair companies making all kinds of promises. One of those calls was from Tracy Thrall from International Fleet Solutions. He, of course, made the same promises as the other companies did, but I could tell after talking with him he was genuine. I told him I would be interested in talking in person with him about all the repairs we needed to make to our vehicles. To my surprise, Tracy flew in the next day to talk with me. He was able to ease my stress from the beginning. I had never experienced anything of this magnitude before and I was very unsure of what to expect. Tracy and his partner, Bobby Montgomery, were true professionals through this whole process. They brought their team in quickly and began pre-pairing the repair process. Tracy and Bobby were a huge help with all 3 insurance companies that provided coverage for our inventory. Their team insured the insurance company did not miss any damage and vehicles were repaired correctly. They under promised and over delivered in a way that I have never seen before from a vendor.

I am truly grateful and I highly recommend International Fleet Solutions for any hail damage claims large or small.

Tony Smith

Parts and Service Director