



Rick Ball Chevrolet Buick GMC Cadillac, Inc.  
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## LETTER OF RECOMMENDATION

September 21, 2012

Very soon after our dealership was hit by a hail storm on September 7, 2012, Tracy Thrall from International Fleet Solutions, Inc. stopped by to offer his services. At that time we were not sure how we were going to handle the damaged vehicles. However, within 24 hours we made a call to Tracy and he immediately put things into action. Their planning and expertise made the process of repairing the vehicles exceptionally smooth and professional. Their knowledge and quality of work is top notch! We would highly recommend this company to anyone looking for a reputable and first class company to work with.

Being right in the center of the Midwest, we have experienced more hail storms than we care to mention. We plan to continue doing business with them. IFS, by far, has been the best we've ever worked with hands down!

Sincerely,

A handwritten signature in black ink that reads "Rick Ball". The signature is written in a cursive, flowing style.

Rick Ball  
President

